

Faculty Profile

Name: Dr. Dennis Joseph
Designation: Assistant Professor
Teaching Areas: Operations Management
Supply Chain Management Information Technology
Database Management Business Statistics
Research Interests: Knowledge Management, Virtual Communities Data
Mining, IT & IS Management
Education: PhD, IFHE University, 2016
M.B.A (Systems, HR), Calicut University, 2011
B.C.A, Mahatma Gandhi University, 2009



Research/Selected Publication:

1. Yadav, S. K., Joseph, D., & Jigeesh, N. (2018). A review on industrial applications of TOPSIS approach. *International Journal of Services and Operations Management*, 30(1), 23-28.
2. Yadav, S. K., & Joseph, D. (2017). After-sales service quality satisfaction in Indian automobile industry. *IJBIS*, 26(3), 362-377.
3. Amar Raju & Dennis Joseph (2017), "An Empirical Investigation of Online Review Diagnosticity," *International Journal of Business Information Systems*, Vol. 25, No. 3, pp 319-335
4. Devaraj Saravanan and Dennis Joseph (2015), "Implementation and cultural issues going together for successful adoption of ERP systems," *International Journal of Business Information Systems*, Vol. 23 No. 1, 87-96.
5. Girish G.P, Dennis Joseph, Souvik Roy & Amar Raju (2015), "Factors Influencing Adoption of Knowledge Management Systems in India from a Micro, Small and Medium Enterprise's Perspective," *International Review of Management and Marketing*, 5(3), 135-140.